

Managing the flow of communications

Legal Conferencing Solutions

When you're working with clients, co-counsel or subject matter experts, being able to meet with anyone at anytime, no matter where they are in the world can be critical to collecting key information and completing a case. Bringing everyone together for on-site meetings, can be time consuming and cost-prohibitive. With our Legal Conferencing Solutions, you can collaborate on case work, review contracts and brief clients, online and over the phone, much more efficiently and cost-effectively.

Services and Features

Two Rivers Conferencing offers services and features to help keep you connected to the people you need to get your job done. Regardless of the size of your firm or the area of your practice, we give you the tools you need to better manage your caseload and maximize your billable time.

Online Meetings and Collaboration

For daily communication and meetings with internal teams, clients and partners, we offer easy-to-use conferencing tools to help you get things done quickly.

- Automated Audio Teleconferencing meet at a scheduled time or at the drop of a hat through a
 secure passcode. Our Automated Audio Teleconferencing offers a variety of features to enhance
 your call, including record and playback, project codes for bill back, toll-free dial-in for international
 participants and operator assistance. The online call management tool lets you schedule, start,
 present and archive your conference on the web.
- ITFS (International Toll-Free Service) provide convenient, toll-free access to your U.S.-based conference calls for employees and colleagues located internationally. The ITFS phone number uses the originating country's national numbering format, which means the toll-free number will vary by country. Your ITFS participants will have the exact same call experience as those dialing into your call from within the U.S.
- **Unified Meeting** let people see what you are talking about and collaborate during your online meetings with a single system that brings together audio, web and video conferencing tools.
- Microsoft® Office Live Meeting— host interactive, collaborative meetings by showing presentations, software and web sites.
- Cisco WebEx[™] Meeting Center

 use the Internet to share a PowerPoint[®] presentation, demonstrate software or show web site navigation.

Recording Depositions

We offer more features to make it easy for you to take depositions remotely and record them instead of flying people to a central location.

Record & Playback – record an audio deposition for later playback through a digital recording
that can be accessed 24/7 using a toll-free number or over the Internet. The recording can be
saved for as long as needed or copied to a CD.



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- Video Conferencing eliminate the need to fly witnesses or subject matter experts for in-person depositions. Video Conferencing lets you meet face-to-face using multipoint video conferencing. If you don't have your own video conferencing equipment, we work with over 9000 public rooms that are available to reserve for your sessions or we can help you purchase equipment through our partners like Polycom and Tandberg.
- Transcription maintain accurate records of your recorded depositions by receiving a transcript delivered electronically or in hard copy within 12, 24 or 48 hours of your meeting. Transcripts give you a simple way to review precisely what was said while preparing case documents.

Continuing Legal Education Solutions

When hosting large-scale training sessions, we offer more services and features to help you reach a world-wide audience.

- Assisted Audio Teleconferencing get added professionalism and features with assistance
 from our expert audio conferencing operators. They can help you manage the call as participants
 join and will be with you every step of the way. You and other instructors can meet in a subconference prior to the start of the call to finalize the agenda or review last minute timing cues.
- Cisco WebEx™ Training Center— deliver live, interactive training sessions using the web. Share presentations, software and web sites. Additional features let you test and poll your participants and hold breakout sessions. Training Center can be integrated with your LMS systems and an add-on feature allows you to create high-quality, asynchronous, multimedia training presentations using common business tools.
- Video Streaming broadcast your training session over the Internet. Participants can see what is
 being presented through a web interface and listen to the audio broadcasted through their
 computer speakers. A recording of the event can be archived for later distribution, making it
 convenient for those who couldn't attend the live event to see and hear what they missed.
- **Participant Report** as participants dial in to your session, capture their names, entry/exit times, phone numbers and up to four additional pieces of information.

Record Keeping and Client Billing

We offer several features and systems that let you conveniently track and manage conference usage and expenses.

- **Project Accounting Codes** maintain better control of conference charges by tracking PAC codes that help identify which charges need to be billed to a client or matter number.
- Online Reports gain insight into your firm's conferencing activities by accessing your secure, online account 24/7. Track conferencing usage, view billing information or access user information. Our comprehensive reports make it easy to accurately associate conferencing expenditures with individual cases and clients in advance of receiving your invoices.
- Electronic Invoicing streamline your client bill back process by receiving monthly invoices in a standardized electronic format so conference charges can be integrated with internal billing systems.